

Enhance Soft Skills to Nurture Competitiveness and Employability

www.projectessence.eu

Best Practice 1

Title of Tool/ Good practice	Vroom-Yetton-Jago Normative Decision Model
Keywords (meta tag)	Decision-making tree, Vroom-Yetton-Jago normative decision model
Provided by	University of Economics – Varna Based on: MindTools
Language	English

Good Practice

The Vroom-Yetton-Jago normative decision model is a decision-making tree which helps business leaders determine whether they need to involve others in the decision-making process and to what extent. Leaders elicit information by asking a series of questions about the situation, possible decisions and consequences to decide on the degree of involvement of others. As a result, the style of decision making may vary from autocratic (when the leader makes a decision on their own) to consultative to group based. This model may be illustrated by this diagram designed by MindTools, with A1 and A2 referring to an autocratic style of decision making, C1 and C2 to a consultative one, and G2 to a group-based style of decision making:

